

Tariff Guide

Effective 1st November, 2023.

	CORPORATE	COMMERCIAL	SME	INDIVIDUAL Current	INDIVIDUAL Savings	NGO'S/CHURCHES
ACCOUNT OPENING BALANCE - and Minimum to maintain ZMW	15,000.00	15,000.00	5,000.00	500.00	500.00	30,000.00
MONTHLY FEES ZMW	250.00	200.00	150.00	50.00	FREE	FREE IF BALANCE IS MAINTAINED
MONTHLY FEES USD-ZAR- GBP-EUR (FOREX ACCOUNTS)	FREE	FREE	FREE	FREE	FREE	FREE
CASH DEPOSIT- ZMW Account	FREE	FREE	FREE	FREE	FREE	FREE
FOREX DEPOSIT - USD- ZAR - GBP (FOREX ACCOUNTS or on ZMW account)	Max USD100,000 per month on the account if more than that 0.25% charge will be levied irrespective of the amount (as per BOZ guidelines)	Max USD100,000 per month on the account if more than that 0.25% charge will be levied irrespective of the amount (as per BOZ guidelines)	Max USD100,000 per month on the account if more than that 0.25% charge will be levied irrespective of the amount (as per BOZ guidelines)	Max USD100,000 per month on the account if more than that 0.25% charge will be levied irrespective of the amount (as per BOZ guidelines)	Max USD100,000 per month on the account if more than that 0.25% charge will be levied irrespective of the amount (as per BOZ guidelines)	Max USD100,000 per month on the account if more than that 0.25% charge will be levied irrespective of the amount (as per BOZ guidelines)
ATM WITHDRAW (LOCAL)	10.00	10.00	10.00	10.00	10.00	10.00
ATM CARD REPLACEMENT INSTANT (VAT INCL)	160.00	160.00	160.00	160.00	160.00	160.00
ATM CARD REPLACEMENT EMBOSSED (VAT INCL)	200.00	200.00	200.00	200.00	200.00	200.00
DDACC MANUAL PER TRANSACTIONS	20.00	20.00	20.00	20.00	20.00	20.00
DDACC INTERNET BANKING PER TRANSACTIONS (VAT INCL)	6.00	6.00	6.00	6.00	6.00	6.00
RTGS MANUAL	55.00	55.00	55.00	55.00	55.00	55.00
RTGS INTERNET BANKING/MOBILE APP	30.00	30.00	30.00	30.00	30.00	30.00
TT TRANSFER MANUAL for FOREX payments	\$75	\$75	120.00\$75	\$75	\$75	\$75
TT TRANSFER INTERNET BANKING for FOREX payments	\$65	\$65	\$65	\$65	\$65	\$65
TT TRANSFER for INR (Indian rupee) FOREX payments	\$20	\$20	\$20	\$20	\$20	\$20
SALARY PROCESSING- ZMW payroll	ZMW 6 per entry Min ZMW 200 and Max ZMW 1000	ZMW 6 per entry Min ZMW 200 and Max ZMW 1000	ZMW 6 per entry Min ZMW 200 and Max ZMW 1000	n.a	n.a	ZMW 6 per entry Min ZMW 200 and Max ZMW 1000
DUPLICATE STATEMENT PER PAGE MANUAL (VAT INCL)	5.00	5.00	5.00	5.00	5.00	5.00
MONTHLY STATEMENT	FREE	FREE	FREE	FREE	FREE	FREE
STATEMENT PER PAGE on INTERNET BANKING	FREE	FREE	FREE	FREE	FREE	FREE
CHEQUE BOOK-	650.00	650.00	650.00	650.00	650.00	650.00
MANAGERS CHEQUES PER LEAF (VAT INCL)	186.00	186.00	186.00	186.00	186.00	186.00
POS MACHINE commission per transaction	Commission subject to industry	Commission subject to industry	Commission subject to industry	Commission subject to industry	Commission subject to industry	Commission subject to industry
STANDING ORDER MANUAL	150.00	150.00	150.00	150.00	150.00	150.00
NFS- AGENT or MOBILE CASH IN	FREE	FREE	FREE	FREE	FREE	FREE
NFS- FCB BANK TO WALLET	20.00	20.00	20.00	20.00	20.00	20.00
NFS BANK TO BANK	FREE	FREE	FREE	FREE	FREE	FREE
NFS - AGENT or MOBILE CASHOUT	20.00	20.00	20.00	20.00	20.00	20.00
ZRA TAX PAYMENTS	30.00	30.00	30.00	30.00	30.00	30.00
Enapsa PAYMENTS	30.00	30.00	30.00	30.00	30.00	30.00
NHIMA PAYMENTS	30.00	30.00	30.00	30.00	30.00	30.00
AMENDMENT OF LOCAL PAYMENTS INSTRUCTIONS	40.00	40.00	40.00	40.00	40.00	40.00
AMENDMENT OF FOREIGN PAYMENTS INSTRUCTIONS	\$60	\$60	\$60	\$60	\$60	\$60
TRACER OF OUTWARD FOREIGN FUNDS	\$60	\$60	\$60	\$60	\$60	\$60
IMPORT/EXPORT DOCUMENTARY COLLECTIONS (VAT INCL)	\$60	\$60	\$60	\$60	\$60	\$60
STOP PAYMENT INSTRUCTIONS (VAT INCL)	120.00		120.00	120.00	120.00	120.00
UNPAID CHEQUE DUE TO CHEQUE BEING POST DATED(VAT INCL)	50.00	50.00	50.00	50.00	50.00	50.00
UNPAID CHEQUE DUE TO INSUFFICIENT FUNDS	840.00	840.00	840.00	840.00	840.00	840.00
LOST POS TERMINAL WITHOUT POLICE REPORT OR DAMAGED POS TERMINAL	DEPRECIATED COST OF TERMINAL PLUS VAT	DEPRECIATED COST OF TERMINAL PLUS VAT	DEPRECIATED COST OF TERMINAL PLUS VAT	DEPRECIATED COST OF TERMINAL PLUS VAT	DEPRECIATED COST OF TERMINAL PLUS VAT	DEPRECIATED COST OF TERMINAL PLUS VAT
CERTIFICATE /AUDIT OF BALANCES /REFERENCE LETTER (VAT INCL)	175.00	175.00	175.00	175.00	175.00	175.00
NIGHT SAFE or Custody storage charges - per night	250.00	250.00	250.00	250.00	250.00	250.00